What is website accessibility?

This guide is about website accessibility.

Accessibility is about making everything easier for people with disabilities to use.

Website accessibility is about making sure people with disabilities can use websites.

You can use websites on your computer, tablet or phone.
If you have a disability, you should be able to use the same websites as everyone else.

Some websites are not accessible.

This means people with a disability may not be able to use the website.

The website may have bad colour contrast.

This means the colours on the website are not clear enough.
People who have problems with their eyes may not be able to see the colours.

Some websites can’t be used with screen readers.

People with sight problems use screen readers to read websites.

Some websites don’t have descriptions on images.

This means people using screen readers don’t know what the images are.
If companies don’t make documents accessible they can be hard to use.

People using screen readers may not be able to read them at all.

Websites shouldn’t use confusing words or phrases so everyone can understand.

There are lots of other things people need to do to make websites accessible.

It is the law for websites to be accessible.
If you have trouble using a website, you can complain.

The website should have a contact page with their details in.

You can contact the company and ask them to give you the information in an accessible way.

It is your right to access websites in the same way as everyone else.

You can email us at media@seeability.org if you want us to help you talk to the company.
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