Creating Connections

Success with smartphones

Easy read case study

My name is Maria Jones, I work for KeyRing in Sandwell in the West Midlands.

I’m working on the Creating Connections project.

Here are two stories about our success.
Mel’s story

Mel had never had a smartphone before so she wasn’t sure how to use one.

We got Mel a Doro phone, which is easy to use and we worked together to see what it could do.

We set up both WhatsApp and Zoom and have practiced using them together.

Mel can now join the regular WhatsApp video chat for Sandwell members, speaking with old friends in a new way and meeting new people too.
Mel can now check emails on her phone and she is practicing using the internet to watch YouTube videos.

Mel has enjoyed chatting, seeing other people and learning something new.

This was really important to Mel.

Trisha’s story

Trisha bought a smartphone and quickly learnt how to use it.
She has also learnt how to use WhatsApp and video calls.

Trisha is now really good at using a smartphone and can help other people at KeyRing to video chat.

Trisha has been shielding, which means she has not been able to go out during the pandemic.

Her smartphone has been really good for her.

Trisha has been able to meet a lot of new people and make a lot of new friends.
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