



Heather House

Tadley, Hampshire

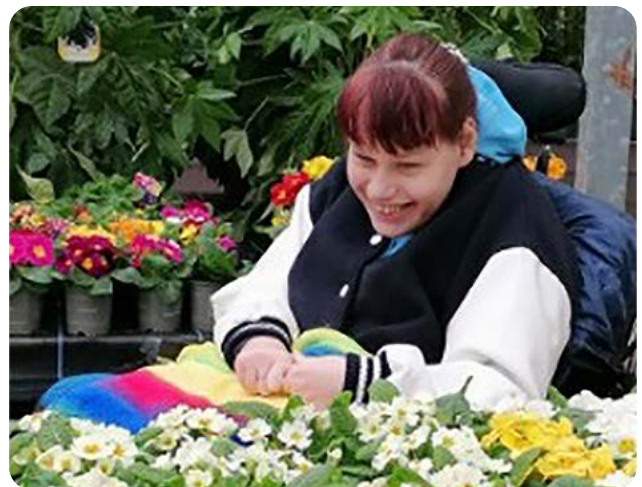
Heather House is a specialist nursing home for 16 young adults living with severe complex neurological, learning and physical disabilities and life limiting conditions, including juvenile CLN3 (Batten) disease, Rett syndrome, FOXP1 syndrome, Lennox-Gastaut syndrome and Alternating hemiplegia of childhood (AHC).

Hello

Welcome to SeeAbility. We are a charity specialising in supporting people who have learning disabilities or autism, who may also have sight loss. With our personalised support, we want people to live ambitious lives and achieve things they never thought possible – that could be forming more friendships and relationships, enjoying new experiences or finding a job.

We're proud to support people to challenge what they expect from their lives and from others. Our aim is for everyone to live, love, thrive and belong in their chosen community.

Registered as The Royal School for the Blind, SeeAbility is one of the oldest disability charities in the UK and has pioneered specialist support for over 225 years.



About Heather House

Heather House has a reputation as a world-leading specialist nursing care home, offering a high-quality service for people with juvenile CLN3 (Batten) disease and other complex conditions.

“Heather House provides the one thing families affected by Batten Disease need and that is “they get it”. (Which makes life so much easier in a world where most people have never heard of Batten Disease and don’t.)” – A parent of someone we support at Heather House

Our multi-disciplinary service is led by an amazing team of registered learning disability and general nurses, senior support workers and support workers, all working in partnership with our own physiotherapist, as well as physio technicians, GPs, neurologists and other healthcare professionals, including speech and language therapy and wheelchair services.

We work closely with our local hospital in Basingstoke for various appointments and for clinics with the dietician.

This caring approach has been established since 1999, developing our expertise in supporting people with complex health needs, visual impairment, and life-limiting conditions. We want to continue to excel as a specialist provider of quality care and support, ensuring people we support are at the heart of everything we do. Our aim is to support people to make choices for themselves and express their individuality. Personalisation is not a tick box exercise for us. It’s fundamental to how we deliver our care and support every single day of the year.

“Something that is very important to us as a family is that our daughter is cared for with dignity, respect and in a caring way (with a sprinkle of unicorn magic). We can see that in abundance with everyone that helps support her in the house, physio and the day centre. Heather House provides our daughter with a safe and friendly environment to thrive and live a happy life. We are grateful she has such a special place to call home.” – A parent of someone we support at Heather House

We provide each person with the best care and support throughout their journey with us and specialise in providing people with a professional, compassionate, and dignified end of life care, with support from our local GP.

This includes supporting the family throughout this journey as well and ensuring that they are included in all decisions relating to their child's care and treatment.

“An oasis of exceptional care and calm, full of love and people living their lives to the max. They gave our son his life back, they gave us our parent identity back. We will NEVER be able to thank them enough.” – A parent of someone we support at Heather House

Accommodation

This includes supporting the family throughout this journey as well and ensuring that they are included in all decisions relating to their child's care and treatment.

Our facilities

We have an activity and resource centre on site providing a varied range of activities, fun and experiences for all the people that live here.

The team in the centre work hard to enable people to maintain their skills, enjoy new experiences and get the most out of each day. We have theatre groups come in and perform, we have a mobile farm come out every year with a variety of animals, we celebrate events like Valentines, Easter, Halloween and Christmas in the centre with parties and other events throughout the year. We have our own winter wonderland in the garden at Christmas, which is very magical.



“Our daughter has been at Heather House for eight years. The wonderful nursing and care team provide her with outstanding care specific to her complex needs that gives us complete peace of mind. The day centre provides her with a very comprehensive range of activities appropriate to her needs and complex disabilities giving her the most amazing quality of life and all under one roof.” – A parent of someone we support at Heather House

In-house physiotherapy team

Heather House has an amazing physiotherapy team who are so passionate and driven in the work that they carry out with all of the people we support. Everyone has an individual programme of physiotherapy based on their needs.

“I would say ‘simply the best’. We feel that we couldn’t have found a better place for our daughter to live. The care is excellent, the staff so caring and patient. We couldn’t believe our luck when we found Heather House.” – A parent of someone we support at Heather House



Our location

Located halfway between the bustling towns of Newbury and Basingstoke, Heather House offers the best of both town and country. The team at Heather House have two accessible cars, so people can easily travel to all their favourite local spots.








“We could never have believed how lucky we are for our son to be part of the Heather House family. At long last I can now be a Mum and not a carer. He is happy, stimulated, healthy and loved. What more could we ask for.”


A parent of someone we support at Heather House

Referrals

If you would like more information about being supported by SeeAbility now or in the future, email referrals@seeability.org

Contact

 Dawn Hawken, RNLD Registered Manager
 01189 817 772
 d.hawken@seeability.org

Please contact us for Braille, audio or easy read versions of this leaflet:
 media@seeability.org