



Reeves Court

Leatherhead, Surrey



A **rehabilitative residential service** for adults with a visual impairment and additional complex needs.



INVESTOR IN PEOPLE

Mission Statement

“Our mission is to enable individuals who are visually impaired and have additional disabilities to achieve their full potential.”

SeeAbility works with adults who have a visual impairment and additional disabilities to enable them to explore their potential, develop their level of independence and enhance the quality of their lives. SeeAbility is a charity with many years experience and is one of the leading providers of services in this specialist field.

Reeves Court provides a **rehabilitative residential service** in **four small living groups** for 25 adults with a visual impairment and a range of additional disabilities including learning disability and autism. Some individuals present behaviours which can challenge ordinary provision. Whilst focusing on increasing skills to enable people to participate more fully in ‘ordinary life’, individuals are supported by the staff teams through non-aversive techniques to manage these behaviours. The communication needs of individuals are fully assessed and appropriate methods of intervention are implemented in order to create an environment that encourages self-expression. Through qualitative support from committed, trained staff teams the emphasis is to maximise independence to the realistic level of each individual. This service is registered with the Commission for Social Care Inspection (CSCI) as a care home providing personal care.

Aims:



- To offer a safe and relaxed home environment and a service that encourages individuals with a visual impairment and additional complex needs to participate in all aspects of daily living and to develop their own forms of realistic independence.
- To encourage individuals to exercise informed choice, promoting self achievement and an enhanced quality of life.
- To facilitate inclusion within the wider community.
- To offer support services that promote an awareness of human and civil rights.

The Accommodation

Reeves Court is situated within its own grounds and set back from a pleasant residential road. Within walking distance, Leatherhead town centre provides a range of facilities that meet the social and spiritual needs of the community. Leatherhead, just off junction 9 of the M25, is situated close to Epsom, Dorking, Guildford and Kingston and offers good transport links to main line rail and motorway networks.

The accommodation has been designed to enable easy access for people who have a visual impairment and makes good use of colour and texture contrasts in décor and furnishings, tactile information and lighting.

The Residential Home – The home offers ground and first floor accommodation and is designed to offer four separate living areas, Flats 1a and 1b, 2 and 4 Reeves Court.

1a – situated on the ground floor, comprises 5 bedrooms each with ensuite shower facilities, door sensors, an emergency call system and telephone/television sockets. Occupants share a communal lounge, kitchen and dining area and have shared use of a bathroom. The accommodation offers access to a private garden area. Core facilities shared with 1b include a laundry room and office area.

1b – situated on the ground floor, offers the same features as Flat 1a but comprises 4 bedrooms.

2 – situated on the ground floor, comprises 8 bedrooms each fitted with an alarm call system, vanity unit and television sockets and offering shared access to four adjacent toilets/sinks. Occupants share two bathrooms, one of which offers a bath hoist and a specially adapted shower for people with limited mobility; a communal lounge, kitchen and dining area, a second lounge and a multi-purpose activity room.

4 – situated on the first floor with access via stairs and lift, comprises 8 bedrooms and offers the same features as 2 Reeves Court.

The accommodation is fully furnished and provides a homely environment. Many of the bedrooms are accessible to people who use a wheelchair. Occupants are welcome to bring their own furnishings and possessions if they wish.

This information is available in Braille, on audio-cassette and disk on request

The Service

The provision offers individually tailored services and is in line with CSCI Registration guidelines. People start a new placement with an initial assessment period, culminating in a review to determine if an appropriate service can be offered. These holistic assessments lead to the formulation of a Support Plan and Programme which are regularly reviewed, involving the person, family/carers, Local Authority representatives, SeeAbility staff and other professionals.

The SeeAbility staff team, in conjunction with other professionals and service providers in the local community, work together to provide services in accordance with the Individual Care Plan.

The Service offered includes:

- 24 hour support (including waking-night provision) to meet daily living, social and emotional needs.
- consolidation of learning, through practice of skills in daily life.
- support to develop communication methods that enable individuals to express their wishes and needs more effectively.
- opportunities to gain confidence and competence and encouragement to make informed choices and take assessed risks.
- promotion of awareness of appropriate social skills and opportunities for integration within the local community.
- support to access a range of day activities and learning opportunities within the community and **The Millennium Activity and Resource Centre** situated in the grounds of Reeves Court.
- assistance to access community health care services.
- a supported link to the community team for people with a learning disability and access to psychological and psychiatric support services as appropriate.
- support to maintain and develop relationships with family and friends.
- encouragement to work actively towards realistic independence and support to explore the realities and responsibilities involved.



Visual Impairment Rehabilitation is integral to the service and offers:

- assessments of an individual's functional vision and functioning in the absence of vision.



- training in mobility and orientation, communication and independent living skills.
- advice and awareness training to staff and other professionals.

The Staff

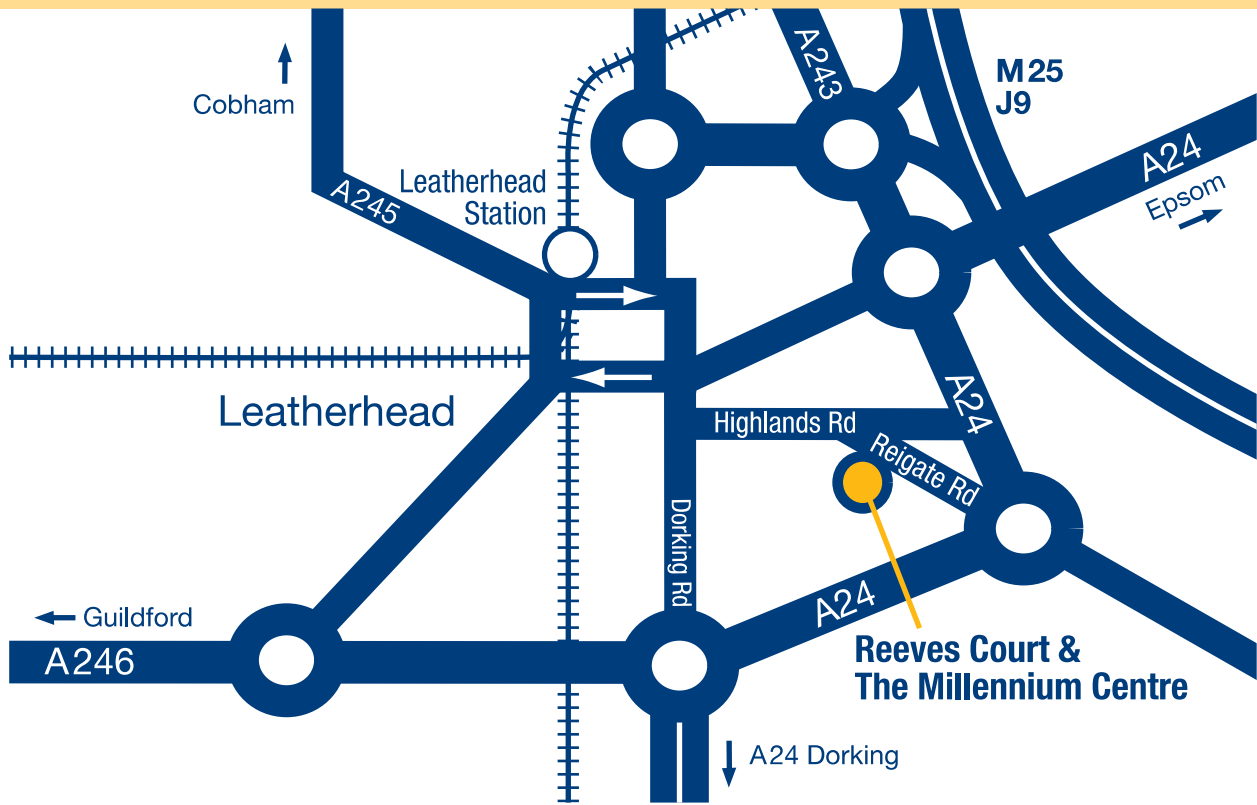
Staff are drawn from a diversity of backgrounds bringing a mix of skills and experience. Volunteers also enhance the service provision.

Alongside team meetings staff participate in regular supervision and an annual appraisal.



SeeAbility supports staff and volunteers with both in-house and external training opportunities, including NVQ.

Training supports staff to develop their awareness and skills in working with people with a visual impairment and a range of additional disabilities, including learning disability and autism, and to recognise the impact of different impairments upon each other and the person. SeeAbility's approach to staff training and development is designed to enhance the quality of the service offered and has been recognised through an Investor in People Award.



For further information

To pursue a referral, arrange a visit or obtain a 'Statement of Purpose' for Reeves Court please contact:

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Tel: 01372 389 446

Fax: 01372 389 416

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